



April 21, 2020

Dear Partnering Healthcare Professional,

All of us at UrbanCare would like to re-assure you that our office remains open during the COVID-19 pandemic and we continue our commitment in providing excellent healthcare to our patients.

We have segregated evaluations to 3 distinct sites including our new respiratory center comprised of 2,500 square feet of isolated exam areas with autonomous HVAC and separate entrance, along with the addition of a drive-up clinic. All patients are triaged prior to their appointment to determine which portion of our facility is best suited for them. We are currently able to test for the COVID-19 anti-body.

If you have a mutual or new patient who is needing care, please call our office at (224) 569-4000. Our new temporary office hours are Monday-Friday 8am-5pm and Saturdays 8am-11am.

We are in this together and we are here to help.

Regards,

George W. Urban, M.D.

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